



JAMES & SON

HEATING AND COOLING, INC.

RESIDENTIAL MAINTENANCE AGREEMENT

Thank you for choosing James & Son Heating and Cooling, Inc.
Our maintenance plans are designed to keep your system running efficiently and help prevent unexpected breakdowns.

ALL SYSTEMS MUST BE IN WORKING CONDITION AT THE TIME OF CONTRACT PURCHASE AND RENEWAL.



PLAN I

ONE-TIME CLEAN & SERVICE

PLAN I INCLUDES:

- ✓ Clean evaporator and condenser coils as required
- ✓ Clean condensate drain line
- ✓ Install time-release algae treatment (for condensate drain)
- ✓ Check all capacitors for proper charge
- ✓ Check amp draw on all motors
- ✓ Check electrical connections
- ✓ Verify refrigerant charge is in factory specified range
- ✓ Verify proper sequence of system operation
- ✓ Clean equipment surfaces of debris and mildew

\$99

FIRST
SYSTEM

\$85

EACH ADDITIONAL
SYSTEM

PLUS APPLICABLE TAX



PLAN II

SPRING & FALL BI-ANNUAL SERVICE

PLAN II INCLUDES ALL PLAN I SERVICES, PLUS:

SPRING SERVICE:

- ✓ Replace outdoor dual capacitor & contactor
- ✓ Replace indoor blower capacitor if equipped

FALL SERVICE:

- ✓ Verify proper defrost cycle
- ✓ Verify gas pressures (Gas Units only)
- ✓ Inspect heat exchanger for cracks (Gas Units only)
- ✓ Clean burners (Gas Units only)

PLAN II CUSTOMER BENEFITS:

Service calls needed throughout the year under Plan II will be reduced at a service rate of
\$85.00 per hour Monday-Friday,
plus 10% off any required parts or refrigerant.

\$250

FIRST
SYSTEM

\$150

EACH ADDITIONAL
SYSTEM

PLUS APPLICABLE TAX

TERMS & CONDITIONS

This agreement is for preventive maintenance of operational HVAC equipment and is not a repair contract or guarantee against equipment failure. Repairs, replacement parts, refrigerant, and services not specifically listed above are not included unless expressly stated as a Plan II benefit. Any recommended repairs or additional work will be discussed with the customer and require authorization before being performed.

Services are subject to reasonable accessibility of the equipment. James & Son Heating and Cooling, Inc. is not responsible for pre-existing conditions, concealed defects, manufacturer defects, or equipment failures occurring before, during, or after routine maintenance.

PAYMENT: PLEASE DO NOT SEND PAYMENT BY CHECK PRIOR TO SERVICE.
The customer will be invoiced following completion of the first scheduled service visit.

Customer Name: _____

Date: _____

Service Address: _____

Email: _____

Phone: _____

Plan Selected: ☐ Plan I ☐ Plan II

Number of Systems: _____

Customer Signature: _____

Date: _____

James & Son Representative: _____

Date: _____



910-399-8444



www.jamesandsonhvac.com



Wilmington, NC